

What does a job coach do?

Job coaches help people with intellectual and developmental disabilities maintain and advance in their job.

This can include:

- Helping people learn their new position
- Understanding the job tasks and how to teach them to the participant
- Arranging personal care services the person may need while working
- Creating supports to help the person become more independent at their job
- Helping the person communicate and develop relationships with coworkers and supervisors



Helpful links

Personal support worker provider enrollment:

<https://go.usa.gov/xPvQA>

How to become a homecare worker, personal support worker or personal support worker job coach:

<http://www.ohccworkforce.org/>

To learn more about employment of people with intellectual and developmental disabilities:

<http://iworkwesucceed.org>

ODDS supported employment services:

<https://go.usa.gov/xPvQ7>

Email: EmploymentTraining.Review@dhsola.state.or.us

You can get this document in other languages, large print, braille or a format you prefer. Contact the Oregon Office of Developmental Disabilities Services at 503-945-5811. We accept all relay calls or you can dial 711.



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Want a career that makes a difference?



Consider becoming a Personal Support Worker (PSW) Job Coach

A PSW job coach supports a person with an intellectual or developmental disability at their job in the general workforce. Find out more about this exciting career path!



Real world job coach success stories

Sabra Manriquez supports Mitchell at his job at Safeway in Portland. Mitchell needs help communicating with customers and coworkers, and with appropriate interactions.

“Mitchell is great at his job. He just needs help with customer relations and positive reinforcement. I help him to refocus and stay calm.”

Sabra Manriquez
Personal Support Worker Job Coach



Christie Powell supports 11 people as a PSW and three people as a job coach. One of the people she supports, Jane, works three days per week at Joann Fabrics. Jane does not do well with change and has anxiety when her job duties change. Christie steps in when needed to help Jane adjust to new duties.

“I love being a PSW and a job coach. When you leave your client for the day, you feel like you have really helped a person to maintain their independence and thrive in their job.”

Christie Powell
Personal Support Worker Job Coach

Jessica Stark supports Josh at his job at Walgreens in Newberg. Josh needs assistance transitioning from one task to another and organizing his work.

“I believe everyone needs to be involved in their community and I like to be there to support someone with that. I love helping a person build their freedom and build friendships and relationships.”

Jessica Stark
Personal Support Worker Job Coach

